



Cancellation/Late Policy

24 hours notice of cancellation or need to reschedule is best and most appreciated to allow for the appointed time to be filled.

REQUIRED: Please, **NO LESS THAN 4 HOURS NOTICE** to cancel or reschedule an appointment. If canceled with less than 4 hours notice, half of the session fee will be due at the next appointment.

NO SHOW/NO CALL: In the event an appointment is missed without any notice by the start time of the scheduled appointment, the entire session fee will be due or the purchased packaged session will be deducted

LATENESS: If the schedule allows, the client will try to be accommodated when late. Otherwise, the session will end at the appointed time and the full fee will apply. At halfway through the scheduled session, it is automatically canceled with the full fee due.

Please sign that you have read and agree to this policy: _____

**This policy is available to view at www.turnanewleafmassage.com*